

# MICROSOFT DESKTOP ASSOCIATE, CERTIFICATE OF COMPLETION



**COMPUTER AND  
INFORMATION  
TECHNOLOGY**

**Certificate of Completion: CCL 5030N**

**3 Credits**

**Program Contact**

Ann Lopez | 480-726-4179 | ann.lopez@cgc.edu

## Program Description

The Certificate of Completion (CCL) in Microsoft Desktop Associate program is designed to provide students with background knowledge and skills required for learning the specific tasks and industry recognized standards associated with how to effectively install and configure Windows operating systems. The course includes basic features of the Windows operating system, virtualization improvements, network connectivity, access to resources, monitor and maintain Windows clients and backup and recovery. It is designed to prepare students for the Microsoft 365 Certified: Modern Desktop Administrator Associate certification exam. Students who complete this program may seek employment in a variety of environments. Students can also pursue additional Certificates of Completion (CCL) in a variety of specializations within the information technology field to deepen their knowledge and skills and to help prepare them for multiple industry certification exams. An Associate in Applied Science (AAS) in Network and Systems Administration is also available.

## Program Notes

This program is not eligible for Title IV Federal Financial Aid.

Students must earn a grade of "C" or better for all courses required within the program. Overall program minimum GPA = 2.00.

Students are encouraged, but not required, to complete CIS105 Survey of Computer Information Systems, or CIS190 Introduction to Networking, or CNT140AB Introduction to Networks prior to beginning this CCL. Students who pursue this Certificate of Completion (CCL) should have a basic level of computer literacy including navigating the internet and computer systems or take CIS105 Survey of Computer Information Systems.

Courses within any of the following prefixes must be taken within five (5) years prior to completion of the program to be applied toward this award: AIM, BPC, CIS, CLD, CNT, CSC, ITS, and MST.

++ indicates any suffixed course may be selected.

## Program Requirements

**Program Prerequisites: None**

Code	Title	Credits	Semester
<b>Required Courses</b>			
MST150WT	Installing and Configuring Microsoft Windows 10	3	
<b>Total Credits</b>		<b>3</b>	