

# COMPUTER SYSTEM CONFIGURATION AND SUPPORT, CERTIFICATE OF COMPLETION



**COMPUTER AND  
INFORMATION  
TECHNOLOGY**

**Certificate of Completion: CCL 5038N**

**6-9 Credits**

**Program Contact**

Scott Miller | 480-857-5536 | scott.miller@cgc.edu

## Program Description

The Certificate of Completion (CCL) in Computer System Configuration and Support program is designed to prepare students for entry-level computer maintenance, help desk, and network technician jobs. The classes focus on the development of knowledge and skills in computer technologies including system components, installation, system configuration, peripheral devices, and notebooks. Emphasis is placed on hardware installation, maintenance, mobile devices, hardware troubleshooting, proper use of tools, safety procedures, and professionalism. This program helps prepare students for the CompTIA A+ certification exams. Students who complete this program may seek employment in a variety of environments. Students can also pursue additional Certificates of Completion (CCL) in a variety of specializations within the information technology field to deepen their knowledge and skills and help prepare them for multiple industry certification examinations. An Associate in Applied Science (AAS) in Network and Systems Administration is also available.

## Program Notes

This program is not eligible for Title IV Federal Financial Aid.

Students must earn a grade of "C" or better for all courses required within the program. Overall program minimum GPA = 2.00.

Students who pursue this Certificate of Completion (CCL) should have a basic level of computer literacy including navigating the internet and computer systems or take CIS105 Survey of Computer Information Systems as indicated in the required courses. Students with the requisite skills may have the CIS105 Survey of Computer Information Systems requirement waived by permission of the Program Director.

Courses within any of the following prefixes must be taken within five (5) years prior to completion of the program to be applied toward this award: AIM, BPC, CIS, CLD, CNT, CSC, ITS, and MST.

++ indicates any suffixed course may be selected.

## Program Requirements

**Program Prerequisites: None**

Code	Title	Credits	Semester
<b>Required Courses</b>			
Complete one of the following:		0-3	
CIS105	Survey of Computer Information Systems		
Permission of program director			
BPC170	A+ Exam Prep: Computer Hardware Configuration and Support	3	
BPC270	A+ Exam Prep: Operating System Configuration and Support	3	
<b>Total Credits</b>		<b>6-9</b>	